



OUR MISSION AND VALUES

Our Mission

To deliver customer solutions developed by dedicated associates with a passion and reputation for making a difference. By taking our customers' needs and goals to heart, we don't just sell them products – we create ways to make them stronger. It's inside everything we do.

Our Values

Our core values are real world statements of how we conduct our lives in Quaker; that is, what governs our decisions and behavior.

- **Customer Commitment** – We continuously seek ways to exceed the expectations of our customers, and are solely focused on their success
- **Safety** – We will provide a safe working environment, and expect our Associates to operate in a safe manner in all circumstances
- **Integrity** – We value honesty, “do the right thing” in our behavior, and deliver on our promises
- **Teamwork** – We will work together as a globally integrated whole, and expect cooperation and open communication between all associates
- **Respect** – We will treat others with respect while conducting business, both within and outside of the company
- **Diversity and Inclusion** – We are committed to creating a work environment which encourages, values and fully leverages diverse backgrounds, experiences, and cultures
- **Excellence** – We set high expectations, holding ourselves accountable for results. We work with a strong sense of urgency and strive for flawless execution
- **Entrepreneurship** – We encourage new ideas and innovative thinking in the pursuit of constructive change